

# Your preferred choice for premium background screening!

## **OUR HISTORY**

We started this company with the goal to provide professional background screening and personalized service to organizations viewed as "small potatoes" by most screening firms because of low volume. Over a decade later, this remains one of our core competencies, as we have continued to enhance and expand our capabilities to provide premium Fortune 500 level background screening products and services to any size organization, anywhere in the country. Plus, we realized no two organization are alike, so we don't force our clients to settle for a "canned" solution and make them pay for things they don't need or worse, not provide what they do need. Instead, we take time to understand our client's needs and work with them to tailor our products and services into custom packages to meet the unique needs of their organization.

These goals were our focus when we first started and have remained our focus today, allowing us to grow exponentially without losing sight of what makes us special, and that is; *Caring about our client's success as much as we care about our own!* 

## **OUR VALUES**

Our company values are based on mutual respect and being honorable and above reproach in how we earn a living, and how we interact with our customers, applicants, employees, and the public. Therefore, we respect and honor everyone regardless of their individual beliefs enabling what we do to demonstrate that we truly love and care about people. Our values accordingly are:

- Honesty in Our Work
- Integrity in Our Relationships

- Excellence in Our Execution
- Love in Our Service to Others

### **OUR PROMISE**

Our promise is to care about protecting you, your employees, your organization, and the public more than making a buck. This means we're going to take the time to get it right the first time and not take short cuts in our processes, reporting, compliance, or service to you. As a client, you'll find we're not going to be the most expensive firm offering premium background screening, nor will we be the cheapest; but you will receive excellent service, a broad selection of products and solutions at reasonable prices, and a highly-trained and dedicated support team willing to go the extra mile to make sure you are treated right!

### **OUR MISSION**

In light of our History, our Values, and our Promise...our Mission is simple:

"Provide the Information our clients need to Succeed!"



WHAT MAKES EDIFY SCREENING DIFFERENT				
	STEDIFY BACKGROUND SCREENING		The "Average " Background Screening Firm	
We Provide FCRA Compliant Disclosure & Authorization Forms	<b>✓</b>	Our sample consent forms are reviewed regularly by our FCRA expert <i>Attorney</i> and we provide regular compliance updates to our clients.	×	The average firm rarely updates their forms and does not provides compliance updates.
We Use Multiple Identifiers to Confirm Identity & Criminal Hits	<b>/</b>	A Social Trace is included in all of our searches and we confirm <i>three identifiers</i> before reporting criminal hits.	×	The average firm uses name-matching only for criminal database hits, and does not use additional identifiers to confirm matches.
We Confirm all Criminal Hits at the Originating Source	<b>✓</b>	We follow all <b>FCRA guidelines</b> to confirm criminal "hits" at the originating source keeping our clients compliant.	×	Many firms report database "Hits" as is; without verifying the information is accurate, timely, & up-to-date per the FCRA.
We Provide Automated Adverse Action Package Generation	<b>✓</b>	We provide an automated system to generate the entire pre & post adverse action pack including consumer letters, reports, & rights!	×	The average firm does not assist employers with Adverse Action responsibilities beyond providing the background check report.
We Have State Compliance Built into Our Record Processing	<b>/</b>	We utilize advanced technology <i>alerting us real-time</i> of compliance requirements by state so we report only what you can legally view.	×	The average firm places compliance responsibility on their clients to know what information can be used in their jurisdiction.
We Have Provide a Quality Assurance Review On Every Background Report	<b>/</b>	Every report is reviewed by one of our <b>FCRA-Certified</b> staff to ensure the information is correct and compliant for your use.	×	The average firm will send "Instant" database result without every laying eyes on the information being reported.
We are Active Members of the PBSA (Professional Background Screening Association)	<b>/</b>	We are members of the PBSA and use the best industry practices to help ensure the highest quality and compliant results.	×	The average firm is not concerned with being tuned in to the latest industry news, information, and compliance resources.
We Require All Employees to have FCRA Advanced Certification	<b>/</b>	We require all employees to be FCRA-Certified and receive continual education via publication, webinar, & classroom.	×	The average firm does not required its employees to complete any sort of initial or ongoing training in their field of expertise.
We are a certified Consumer Reporting Agency	<b>/</b>	We are a <b>Consumer Reporting Agency</b> regulated by the CFPB and the information we provide can be used for employment purposes.	×	Many companies selling background checks <i>are not</i> CRA's and their information cannot be used for employment purposes.
We Offer 100% Paperless Automation with Our Applicant Tracking System	<b>/</b>	We offer a <b>secure paperless solution</b> ; including digital signatures, processing, storage, and alerts when reports are ready for viewing.	×	The average firm has not invested in technology and still rely on faxes, emails, and paper to convey sensitive information.
We Offer Customized "Quick Order" Packages built to YOUR specifications	<b>/</b>	We <b>tailor custom packages</b> for each position needing background checks and offer one-click ordering for every package.	X	The average firm requires one-at-a-time product ordering through a clunky interface with no capability for bundling.
We Provide an Easy to Use "Client Portal" that is accessible 24/7	<b>/</b>	We <i>invest regularly in</i> our equipment, systems, and interfaces to ensure the most stable, secure, and easy to use platform available.	×	The average firm takes a "We've always done it this way" approach and rarely makes the client experience a top consideration.
We Dedicated Account Managers that actually answer the phone.	<b>✓</b>	We provide our clients with a dedicated Account Manager, who is available to answer questions and resolve issues immediately.	×	The average firm has multiple departments and layers to go through before you can get the answers to often simple questions.

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